DIGITAL SOLUTIONS WEBINAR SCHEDULE

For Health Care Providers

Fourth Quarter 2020

You're invited to join interactive, web-based demonstrations of the Cigna for Health Care Professionals website (<u>CignaforHCP.com</u>). Learn how to navigate the site and perform timesaving transactions such as eligibility and benefit inquiries, claim status inquiries, electronic funds transfer (EFT) enrollment, website access manager role, and more. The tools and information you'll learn about will benefit you and your patients with Cigna coverage.

Торіс	Date	Time (ET/ CT/ MT/ PT)	Length	Meeting Number
CignaforHCP.com Overview	Wednesday, October 7, 2020	3:00 PM / 2:00 PM / 1:00 PM / 12:00 PM	90 min	129 372 9102
Eligibility & Benefits / Cigna Cost of Care Estimator	Thursday, October 15, 2020	9:00 AM / 8:00 AM / 7:00 AM / 6:00 AM	60 min	129 272 8951
EFT Enrollment, Online Remittance, and Claim Status Inquiry	Wednesday, October 21, 2020	1:00 PM / 12:00 PM / 11:00 AM / 10:00 AM	60 min	129 897 6825
Website Access Manager Training	Monday, October 26, 2020	12:00 PM / 11:00 AM / 10:00 AM / 9:00 AM	60 min	129 976 6304
CignaforHCP.com Overview	Wednesday, November 4, 2020	12:30 PM / 11:30 AM / 10:30 AM / 9:30 AM	90 min	129 176 2226
Eligibility & Benefits / Cigna Cost of Care Estimator	Wednesday, November 11, 2020	11:00 AM / 10:00 AM / 9:00 AM / 8:00 AM	60 min	129 470 1698
EFT Enrollment, Online Remittance, and Claim Status Inquiry	Wednesday, November 18, 2020	12:30 PM / 11:30 AM / 10:30 AM / 9:30 AM	60 min	129 897 2151
Online Claim Reconsideration	Thursday, November 19, 2020	12:30 PM / 11:30 AM / 10:30 AM / 9:30 AM	60 min	129 319 7768
Website Access Manager Training	Tuesday, November 24, 2020	10:00 AM / 9:00 AM / 8:00 AM / 7:00 AM	60 min	129 297 9714
CignaforHCP.com Overview	Tuesday, December 1, 2020	12:30 PM / 11:30 AM / 10:30 AM / 9:30 AM	90 min	129 304 2510
Eligibility & Benefits / Cigna Cost of Care Estimator	Thursday, December 10, 2020	1:00 PM / 12:00 PM / 11:00 AM / 10:00 AM	60 min	129 666 2102
EFT Enrollment, Online Remittance, and Claim Status Inquiry	Wednesday, December 16, 2020	10:30 AM / 9:30 AM / 8:30 AM / 7:30 AM	60 min	129 682 5433
Online Claim Reconsideration	Thursday, December 17, 2020	1:00 PM / 12:00 PM / 11:00 AM / 10:00 AM	60 min	129 859 8290
Website Access Manager Training	Wednesday, December 30, 2020	12:00 PM / 11:00 AM / 10:00 AM / 9:00 AM	60 min	129 305 4715

Preregistration is required for each webinar. Take note of the time zones above for each session.

- 1. Go to https://Cigna.Webex.com.
- 2. Enter the Meeting Number; then click Join.
- 3. Enter session password **CHCPfeatures**. (This is the passcode for each webinar.) Click OK.
- 4. Click Registration.

- 5. Enter the requested information and click Register.
- You'll receive a confirmation email with the meeting details and links to join the webinar session and to add the meeting to your calendar.

Three ways to join the audio portion of the webinar:

Option 1 – When you link to the webinar, "Call me" will appear in a window. If you have a direct outside phone line, you can click this option. You'll receive a phone call linking you to the audio portion.

Option 2 – Call **1.866.205.5379.** When prompted, enter the corresponding Meeting Number shown above. When asked to enter an attendee ID, press #.

Option 3 - Call in using your computer.

Questions?

Email: ProviderDigitalSolutions@Cigna.com

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